



The Deli Spices SWIFT WIN, SWIFT WHEELS Lucky Draw Competition Terms and Conditions

1. Promoter

- The promoter of this competition is Deli Spices (Pty Ltd).
- The competition is administered via FoneWorx.

2. Description of Prize

- There is 1 prize available.
- The prize consists of 1 Suzuki Swift GL+ MT vehicle.
- The prize is not transferable, refundable, or exchangeable for cash. No cash alternative will be offered.
- The promoter reserves the right to substitute the prize with another prize of similar value if required.
- The Winner of the Suzuki Swift GL+ MT will be required to collect their vehicle, within 20 working days of being given notice by the Promoter, from the province/town in which they reside. Details of the handover will be provided to the verified Winner.
- The travel costs that a Winner may incur in collecting their vehicle is for their own account.
- The Winner is required to hold a valid driver's license; if the Winner does not have a valid driver's license, they must be accompanied by a person who does when collecting the vehicle.
- Suzuki will assist with the licensing and registration of the motor vehicle.
- The Promoter will arrange insurance prior to the vehicle being handed over to the Winner. This insurance will cover the vehicle until the handover. The Winner will be responsible for insuring the motor vehicle, at their own cost, upon receipt of the vehicle from the Promoter and must provide a copy of the insurance certificate.
- The Promoter shall not award the prize to a winner if it is unlawful to supply such Prize to the Winner. In such instance, the Winner shall immediately forfeit the prize and be disqualified. A backup Winner will be drawn and subject to the same verification process.

3. Competition Period

- The competition opens on 17 August 2026 and closes at 23:59 on 18 October 2026 (the "Competition Period").
- Entries received before or after the Competition Period will not be considered. Entries will be deemed to be received at the time of receipt and not at the time of transmission. Entries received will be considered final by the Promoters. Incomplete, inaccurate, unclear, erroneous, ineligible, or incomprehensible entries will be deemed invalid and thus disqualified.

4. Eligibility:

- The Competition is only open to permanent residents and citizens of the Republic of South Africa, living in South Africa and in possession of a valid form of identification (South African Identity Document or Passport).
- All participants must be natural persons; legal entities cannot participate in this Competition, and no prize/s will be awarded to any legal entities. Entries made on behalf of another person will not be accepted.
- Entrants must be 18 years or older at the time of entry.
- Any minor, or any employee, director, member, partner, agent, consultant, suppliers, service providers and their immediate family members (defined as spouse, parent, child, sibling), connected to the promoter or any person who directly or indirectly controls or is controlled by any of the Promoters and/or immediate family members, its affiliates and/or associated companies, is not eligible to participate in this Competition and is therefore disqualified from participating in this Competition.



- Participants must be within South Africa at the time of entering the Competition, for the verification process and at the time of the prizes being awarded should they be declared a Winner.

5. **Entry mechanic/How to enter:**

- To enter this Competition and stand a chance to win, participants must buy a Deli Spices participating product with a SWIFT WIN SHIFT WHEELS sticker, including 200 g Seven Colours Grill Seasoning™ and enter via the following platforms:
- To enter, participants must scan the QR code on the sticker or WhatsApp 065 953 7242 and follow the WhatsApp entry journey.
- Participants must provide their full name.
- Participants must accept these Terms and Conditions.
- Participants must select one of the following regions:
 - Eastern Cape
 - Gauteng
 - KwaZulu-Natal
 - Limpopo
 - Mbombela
 - Southern Cape
 - Western Cape
- Participants must upload a clear and valid till slip during the competition period. A valid till slip must show the purchase of a participating product, date, and store name.
- All WhatsApp entries are subject to South African data privacy laws and will be processed accordingly.

6. **Opt-In**

- Participants may choose whether or not to opt in to receive campaign updates.
- Opting in is not required in order to enter the competition.
- Participants who do not opt in may still enter the competition, provided they meet all entry requirements.

7. **Entry Limits**

- Participants may enter once per day.
- Participants may submit a maximum of 20 entries during the full competition period.
- Duplicate till slips will not be considered.
- Entries that are incomplete, unclear, duplicated, fraudulent, altered, or do not meet the competition requirements will be disqualified.

8. **Winner Draw and Verification**

- Winners will be drawn and verified by Foneworx.
- The draw will take place after the competition has closed.
- Winners will be subject to verification before any prize is awarded.
- Verification may include checking the entrant's age, identity, citizenship, region, entry details, till slip validity and compliance with these Terms and Conditions.
- If a winner fails verification, a backup winner will be drawn and subject to the same verification process.

9. **Winner Contact Process**

- Winners will be contacted up to 3 times over a period of 2 days.
- Contact will be made using the details provided during entry.
- If a Winner cannot be contacted after 3 attempts over 2 days, the Winner will forfeit the prize and a backup Winner may be drawn.



10. Documents Required to Claim Prize

- Required documents include:
- Copy of South African ID document
- Proof of residence (acceptable forms include utility bill, bank statement, or municipal account, not older than 3 months)
- If the required documents are not received within 2 working days, or if the documents are invalid or do not pass verification, the Winner will forfeit the prize and a backup Winner may be drawn. Backup Winners are subject to the same process.
- Winners must submit the required documents within 2 working days of being contacted.

11. Prize Fulfilment

- Prizes will be fulfilled within 15 working days from finalising and verifying the Winner.
- The Winner may be required to collect their vehicle from a dealership in their area. The Winner is responsible for any transport costs incurred in collecting the vehicle.
- The Promoter or its appointed agents will communicate collection details directly to verified Winner.

12. General

- By entering, participants agree to be bound by these Terms and Conditions.
- The Promoter's decision is final, and no correspondence will be entered into.
- The Promoter and FoneWorx are not responsible for entries that are lost, delayed, incomplete, incorrectly submitted, or not received due to technical, network, WhatsApp, device, or service provider issues.
- The Promoter reserves the right to disqualify any participant who tampers with the entry process, submits fraudulent information, or acts in breach of these Terms and Conditions.
- The Promoter reserves the right to amend, suspend, or cancel the competition if necessary, due to circumstances beyond its reasonable control.

13. Personal Information

- Personal information collected will be used for purposes of administering the competition, verifying entries, contacting winners and fulfilling prizes.
- Personal information will be processed in accordance with applicable South African data protection laws.
- Personal information will not be used for marketing purposes unless the participant has opted in.

14. Publicity

- Winners may be requested to take part in reasonable publicity relating to the competition.
- Winners have the right to decline participation in any publicity or marketing activity.

15. Indemnity

- Participants indemnify and hold harmless the Promoter, its directors, employees, agents, and affiliates against any claims, losses, damages, or expenses arising from participation in the competition or acceptance/use of the prize.

16. Jurisdiction

- These Terms and Conditions are governed by the laws of the Republic of South Africa. Any disputes arising shall be subject to the exclusive jurisdiction of South African courts.

17. Limitation of Liability

- The Promoter, its agents, and suppliers will not be liable for any loss, damage, or injury of any nature howsoever arising from participation in the competition or acceptance/use of the prize.